

As a 15 year, experienced flight attendant, with United Airline, I feel very strongly against the use of cell phones aboard the aircraft while in flight.

I feel it will greatly interfere with safety and security aboard the aircraft in flight. Talking on the cell phone can hinder a customers reactions to illumination of the seatbelt sign, following flight attendants instructions in all safety and security matters and even perhaps their ability to be helpful in need of a medical or other situation on board.

It is my experience from dealing with customers during the boarding process and the time prior to pushback that customers can be oblivious and disinterested in how they could be more courteous and helpful while talking on their cell phones.